

**Murfreesboro Cable Television Commission**  
**Regular Meeting**  
**February 8, 2016 – 12:00 Noon**  
**Council Chambers, Murfreesboro City Hall**  
**111 West Vine Street, Murfreesboro, TN 37130**

**AGENDA**

Call to Order by Chair Tommy Campbell

1. Consider minutes of the September 21, 2015 meeting
2. Consider a request from the City Schools Director to cover the Read to Bee Spelling Bee April 9, 2016
3. Consider a request from the City Schools Director to cover the Martin Luther King, Jr. Scholarship Awards Banquet April 10, 2016
4. Hear from Dick Treich with Front Range Consulting regarding the Comcast Franchise Fee Review Report
5. Staff Reports/Comments
  - a. Comcast Cable Television Issue Cases
  - b. Summary of Cable Complaints 2014 and 2015
  - c. Department Benchmark Measures 1<sup>st</sup> and 2<sup>nd</sup> Quarter FY2016
  - d. Renovations and High Definition Television System Update
6. Any other business to come before the Commission
7. Adjourn.

**MINUTES**  
**of the**  
**MURFREESBORO CABLE TELEVISION COMMISSION**  
**September 21, 12:00 PM**  
**City Hall, First Floor, Council Chambers**

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<b>Members Present:</b>	<b>City:</b>
Tommy Campbell, Chair	Alan Bozeman, Communications Director
Irene McDonald, Vice Chair	Kelley Baker, Staff Attorney
Roger Heinrich	Jennifer Moody, Assistant City Manager
Phil King	Steve Burris, Communications Specialist
Brian Patterson	Marcus Delaney, Communications Specialist
Bill Shacklett	Michael Nevills, Communications Specialist
	John Padgett, Communications Specialist

Chair Campbell called the meeting to order and determined a quorum.

**Consider Comcast franchise fee review/audit proposals**

Mr. Bozeman stated that funding was appropriated by City Council to conduct a Comcast franchise fee review for 2012, 2013, and 2014. Included in the package are responses from 3 individual firms. After review with Ms. Baker and Purchasing Director Althea Pemsel, it is recommended to hire Mr. Dick Treich, CEO of Front Range Consulting, to conduct the review. He offered the most cost effective approach. The City has had past experience with Mr. Treich working with Comcast cable rate regulation when the City was authorized by the FCC to regulate rates. The proposal is 2 phases approach, the initial phase is conducting the review and providing the initial report on the findings. Phase 2 is an additional cost. This would include any negotiating settlement discussions with Comcast and/or further deeper review. With Phase 2 being open ended, Mr. Treich agreed not exceed what was budgeted. Mr. Treich told staff that most cities that go into Phase 2, further review is very limited and generally is a few thousand dollars more. Staff recommends approval of hiring Front Range Consulting to conduct the franchise fee audit for \$8,000. Mr. Patterson asked if the Commission would have the opportunity to vote on and approve Phase 2 later. Ms. Baker said she could write the contract so that the city could enter into Phase 2 with Commission approval once they reviewed the initial report. It would be contingent upon a request to do further work based on the report of Phase 1. Mr. Bozeman said he would be comfortable with that approach. Mr. Patterson said he does not want an open ended cost. Ms. Baker said she could make sure the contract reflects that. Mr. Campbell stated that he understood that Mr. Treich has agreed not to exceed what has been budgeted this review for both phases and does believe there will be a need for any travel costs. Mr. Bozeman stated that there should not be travel cost due to the information the City and Comcast provides can be done by email, fax, mailing, and phone calls. If there was any travel it would only be in Phase 1 of the initial gathering of information. Chair Campbell asked if the proposal from Ashpaugh & Sculco included a phase 2. Mr. Bozeman said it did not discuss a phase 2, but any negotiations with Comcast after the initial report and having the firm assist with those negotiations would be an additional charge. Chair Campbell asked if this was included in the agreement at the last franchise review. Ms. Baker said previously after the initial report, the city utilized an attorney specializing in cable regulations. Mr. Shacklett asked if this could proceed in the same way but without Mr. Treich's involvement in the negotiated settlement. Mr. Bozeman said yes but there would be a cost associated with using an attorney who specializes in cable regulations to assist in a settlement if the report warranted a settlement negotiation. Mr. Patterson asked if the average audit review

period is 3 years. Mr. Bozeman said the franchise agreement only allows us to go back up 3 years. **Mr. Patterson made a motion to approve staff's recommendation of Front Range Consulting, seconded by Ms. McDonald. The motion carried by unanimous vote in favor.**

### **Staff Reports/Comments:**

#### *Cable Complaints*

Mr. Bozeman said all complaints received have been addressed.

#### *City comments filed with the FCC regarding DN 14-261/Comcast Franchise Renewal*

Current proceedings are underway at the FCC related to the Multichannel Video Programming Distributor rulemaking. This is the proposed rulemaking designed to Promote Innovation and Competition by helping Over-The-Top video providers. Examples of Over-The-Top Video service are Roku, Amazon TV, and Apple TV. This service provides video using IP connections to the web and television. Comcast is currently testing a similar Over-The-Top service in several markets. If the ruling by the FCC is that Over-The-Top service is not considered a cable service and Comcast and other cable providers move to providing their video service to Over-the-Top technology then what they provide would no longer be considered a cable service and the franchise agreement would be null and void causing the city to lose franchise fee revenue and local public interest items would be in jeopardy like the INET and local government and educational channels. The FCC has made an initial assertion that Over-The-Top service it is not a cable service. At the recent NATOA conference Mr. Bozeman attended a sample letter to send to the FCC on this matter was provided. Mayor McFarland has signed the letter and it has been submitted to the FCC. The City wants to see innovation and competition but does not want the unintended consequences that could come from it the rule making. Chair Campbell asked if this is a subtle move to what could be a huge impact later. Mr. Bozeman said it could be a subtle move because some of the attorneys and consultants at the conference were thinking that cable franchise agreements could be coming to an end. With the way video technology is going toward IP based with internet and web usage. Chair Campbell stated that there had been discussion about state franchise moving toward federal franchise agreements giving cable providers the ability to bypass the state and local government all together. Mr. Bozeman stated the discussions at the conference was that cable franchise whether local, state or federal, it might go away regardless. Mr. Patterson asked what would happen with the next Comcast franchise renewal. Mr. Bozeman said so far Comcast is still renewing franchises in Tennessee at the local level but with the Over-The-Top issue it could not happen at all. Mr. Campbell stated that the City utilizes Comcast fiber for a dedicated network used to communicate with all City buildings at no cost. If this was to be taken away would be a huge expenditure.

#### *NATOA and 3CMA Awards*

Mr. Bozeman stated that Michael Nevills received the 2<sup>nd</sup> place award for his Promotional Video on Murfreesboro 2035 and an honorable mention on his program called "It's Maddie Time", a Linebaugh Library program, from NATOA's government programming awards competition. At the City-County Communications and Marketing Association, 3CMA, Michael Nevills also received an award for his work on the Promotional Video for Murfreesboro 2035.

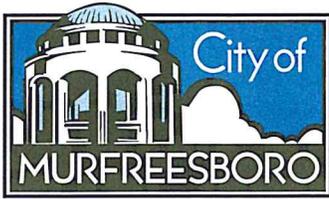
**Other Business:**

Mr. Campbell asked what cable providers give weather alerts on their system. Mr. Bozeman said he is only aware of Comcast. Mr. Campbell asked if ATT is providing it at this time. Mr. Bozeman said not that he is aware of.

There being no other business to come before the Commission, Chair Campbell declared the meeting adjourned.

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Tommy Campbell, Chair



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# MEMO

**To:** Murfreesboro Cable Television Commission  
**From:** Alan Bozeman, Communications Director  
**Date:** February 2, 2016  
**Re:** Read to Bee Spelling Bee

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City Schools Director Linda Gilbert recommends that the Murfreesboro Cable Television Commission consider a request for the Communications Department to cover the Read to Bee Spelling Bee.

The Read to Bee Spelling Bee will occur on April 9 2016 at Patterson Park Community Center. This Spelling Bee, if approved for coverage, will be recorded and cablecast later on CityTV and archived for video web viewing on the City website.

The procedure for such a request, which is stated in the CityTV Programming Policy and Procedures under section E. Program Sources section, is as follows:

6. Outside Source Programs Requiring Video Production - Some municipal access channel programs will come from sources outside the City and require video production. Such programming will be integrated into the overall public information purposes of the municipal access channel, and must have prior approval by the Murfreesboro Cable Television Commission and meet the following criteria:
  - a. Must fit within the objectives of the municipal access channel.
  - b. Is sponsored in writing by the City Manager or a city department head.
  - c. Programs/productions by non-government agencies/entities shall sign an Indemnification/Hold Harmless form.

One of the purposes of the channel, which this request falls under, is:

3. *To promote the education of citizens by presenting educational and cultural programs beneficial to the City's citizens.*

The organization has signed the Indemnification/Hold Harmless Agreement form to protect the City from any issues that could arise from recording, cablecasting, and webstreaming this outside program.

In light of all the above, staff recommends approval of this request to record and cablecast on CityTV, as well as archive to the City website, the Read to Bee Spelling Bee program, subject to staff availability.

It has been estimated that labor costs for covering this outside event would currently run around:

- \$400 to prepare, set up, and record
- \$425 to edit/prepare for cablecast and webstream
- Totaling \$825 for this production (this does not include equipment related costs)

A representative from Read to Succeed has been asked to be present at the meeting to answer any questions you have about this request and/or attached letter.



# Murfreesboro City Schools

## Administrative Offices

*Dr. Linda Arms Gilbert, Director of Schools*

2552 South Church Street, Suite 100

Murfreesboro, TN 37127-6342

615-893-2313 Fax 615-893-2352

January 21, 2016

Mr. Rob Lyons  
City Manager  
111 West Vine Street  
Murfreesboro, TN 37130

SUBJECT: 2016 Read To Succeed Read To Bee

Dear Mr. Lyons:

Murfreesboro City Schools requests and endorses the recording, cablecasting, and webstreaming by City TV Channel 3 of the 2016 Student Spelling Bee that is sponsored annually by Read To Succeed. The Spelling Bee provides an opportunity for our sixth graders to shine. In addition, the event is an outstanding motivational tool for children throughout Murfreesboro and Rutherford County to increase their focus on spelling and gain understanding of its importance to academic success.

Thank you for your consideration. If you have additional questions regarding this request, please feel free to contact me.

Respectfully,

Linda Arms Gilbert, Ed.D.  
Director of Schools

C: Butch Campbell, Board Chair  
Alan Bozeman, Communications Director

## INDEMNIFICATION/HOLD HARMLESS AGREEMENT

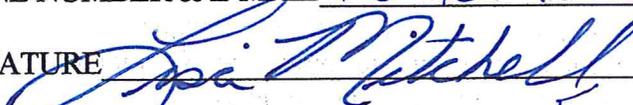
In consideration for the City of Murfreesboro, TN cablecasting and webstreaming the **2016 Read to Bee/Spelling Bee** on CityTV and the city website at times it so chooses, I agree to the following:

1. To be thoroughly familiar with the nature of the program material and to take full responsibility for its content.
2. Have obtained all necessary clearances and permissions from any and all organizations and individuals to audio/video record and have this program cablecast on CityTV and webstreamed on the city website.
3. None of the following material is within the program:
  - Any commercial programming or advertising
  - Any material which constitutes libel or slander
  - Any pornography or obscene material
  - Any unauthorized use of copyrighted material or publicity rights, or invasion of privacy
  - Any material in violation of F.C.C. regulations
  - Any material or activity which violates local, state, or federal laws
4. Indemnify and hold harmless the City of Murfreesboro, its employees, agents and representatives, of and from any and all claims, demands, actions, causes of action, including costs and reasonable attorney's fees, arising out of any claim that any material cablecast or disseminated on the program infringes or violates any of the representations set forth above and any federal, state and/or local law, and any rights of any person or organization. Indemnify and hold harmless and defend the City, its employees, agents, and representatives, in any claim or lawsuit that may be made or filed, which arises from the use of any copyrighted material, whether said copyright is implied or actual.
5. These representations shall survive the initial broadcast program.
6. If signing on behalf of organization, I am authorized to bind such organization.

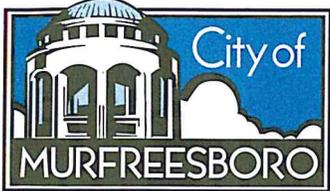
NAME (print) Lisa Mitchell

ADDRESS (city, state, zip) PO Box 12161 Murfreesboro TN 37129

PHONE NUMBER & E-MAIL 615-738-7323 Lisa.Mitchell@readtosucceed.org

SIGNATURE  DATE 1-12-2016

(If signed on behalf of entity Title/Authority Executive Director)



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# MEMO

**To:** Murfreesboro Cable Television Commission  
**From:** Alan Bozeman, Communications Director  
**Date:** February 2, 2016  
**Re:** Martin Luther King Jr. Scholarship Banquet

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City Schools Director Linda Gilbert recommends that the Murfreesboro Cable Television Commission consider a request for the Communications Department to cover the Martin Luther King Jr. Scholarship Banquet.

The Martin Luther King Jr. Scholarship Banquet will occur on April 8, 2016 at MTSU James Union Building. This Scholarship Banquet, if approved for coverage, will be recorded and cablecast later on CityTV and archived for video web viewing on the City website.

The procedure for such a request, which is stated in the CityTV Programming Policy and Procedures under section E. Program Sources section, is as follows:

6. Outside Source Programs Requiring Video Production - Some municipal access channel programs will come from sources outside the City and require video production. Such programming will be integrated into the overall public information purposes of the municipal access channel, and must have prior approval by the Murfreesboro Cable Television Commission and meet the following criteria:
  - a. Must fit within the objectives of the municipal access channel.
  - b. Is sponsored in writing by the City Manager or a city department head.
  - c. Programs/productions by non-government agencies/entities shall sign an Indemnification/Hold Harmless form.

One of the purposes of the channel, which this request falls under, is:

3. *To promote the education of citizens by presenting educational and cultural programs beneficial to the City's citizens.*

Communications Department

111 West Vine Street \* P.O. Box 1139 \* Murfreesboro, Tennessee 37133-1139

Phone 615 848 3245 \* Fax 615 904 6510 \* TDD 615 849 2689 \* [www.murfreesborotn.gov](http://www.murfreesborotn.gov)

The organization has signed the Indemnification/Hold Harmless Agreement form to protect the City from any issues that could arise from recording, cablecasting, and webstreaming this outside event.

In light of the above, staff recommends approval of this request to record and cablecast on CityTV, as well as archive to the City website, the Martin Luther King Jr. Scholarship Banquet, subject to staff availability.

It has been estimated that labor costs for covering this outside event would currently run around:

- \$325 to prepare, set up, and record
- \$425 to edit/prepare for cablecast and webstream
- Totaling \$750 for the production (this does not include equipment related costs)

A representative from the organization has been asked to be present at the meeting to answer any questions you have about this request and/or attached letter.



# Murfreesboro City Schools

## Administrative Offices

*Dr. Linda Arms Gilbert, Director of Schools*

2552 South Church Street, Suite 100

Murfreesboro, TN 37127-6342

615-893-2313 Fax 615-893-2352

January 21, 2016

Mr. Rob Lyons  
City Manager  
111 West Vine Street  
Murfreesboro, TN 37130

SUBJECT: 2016 Martin Luther King Scholarship Banquet

Dear Mr. Lyons:

Murfreesboro City Schools requests and endorses the recording, cablecasting, and webstreaming by City TV Channel 3 of the 2016 Martin Luther King, Jr. Scholarship Banquet. The banquet acknowledges those youth who have attained academic success and serve as role models for our younger children. In addition, the banquet demonstrates the excellence that this community and its parents produce.

Thank you for your consideration. If you have additional questions regarding this request, please feel free to contact me.

Respectfully,

Linda Arms Gilbert, Ed.D.  
Director of Schools

C: Butch Campbell, Board Chair  
Alan Bozeman, Communications Director

## INDEMNIFICATION/HOLD HARMLESS AGREEMENT

In consideration for the City of Murfreesboro, TN cablecasting and webstreaming the **2016 Martin Luther King, Jr. Scholarship Banquet** on CityTV and the city website at times it so chooses, I agree to the following:

1. To be thoroughly familiar with the nature of the program material and to take full responsibility for its content.
2. Have obtained all necessary clearances and permissions from any and all organizations and individuals to audio/video record and have this program cablecast on CityTV and webstreamed on the city website.
3. None of the following material is within the program:
  - Any commercial programming or advertising
  - Any material which constitutes libel or slander
  - Any pornography or obscene material
  - Any unauthorized use of copyrighted material or publicity rights, or invasion of privacy
  - Any material in violation of F.C.C. regulations
  - Any material or activity which violates local, state, or federal laws
4. Indemnify and hold harmless the City of Murfreesboro, its employees, agents and representatives, of and from any and all claims, demands, actions, causes of action, including costs and reasonable attorney's fees, arising out of any claim that any material cablecast or disseminated on the program infringes or violates any of the representations set forth above and any federal, state and/or local law, and any rights of any person or organization. Indemnify and hold harmless and defend the City, its employees, agents, and representatives, in any claim or lawsuit that may be made or filed, which arises from the use of any copyrighted material, whether said copyright is implied or actual.
5. These representations shall survive the initial broadcast program.
6. If signing on behalf of organization, I am authorized to bind such organization.

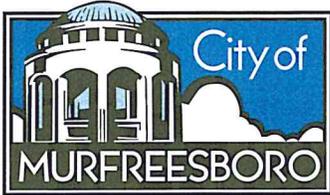
NAME (print) Michael T. James

ADDRESS (city, state, zip) P.O. Box 331382 / M'boro, TN, 37133-1382

PHONE NUMBER & E-MAIL 615-849-6572 / mjames@thefmfm.com

SIGNATURE Michael T. James DATE 1/13/16

(If signed on behalf of entity Title/Authority Chairperson / Board of Directors)



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# MEMO

**To:** Murfreesboro Cable Television Commission  
**From:** Alan Bozeman, Communications Director  
**Date:** January 28, 2016  
**Re:** Comcast Franchise Fee Review Report

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Front Range Consulting was hired to conduct a Comcast Franchise Fee Review for the period from January 1, 2012 through December 31, 2014.

Attached you will find a Report on the findings.

The report does not identify any under or over payments of franchise fees to the City at this point. The report identifies two areas where Comcast may have under reported "gross revenues" but Front Range Consulting believes and staff concurs that the data Comcast provided for the review is illogical related to bundled services allocations.

Mr. Treich will go over the details of the report and finding during the meeting and answer questions.

It is recommended the Commission authorize sending a letter to Comcast stating the City is disappointed in the franchise fee review and the illogical and incomplete data Comcast submitted to our consultant and provide Comcast 14 days to respond to the report.

**Final Report**

**To**

**The City of Murfreesboro**

**Regarding the**

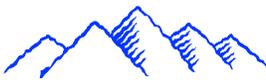
**Franchise Fees Paid by**

**Comcast Cable**

Front Range Consulting, Inc. (“FRC”) is pleased to provide the City of Murfreesboro (“City”) this final report regarding the franchise fees paid by Comcast Cablevision of Nashville II, LLC (“Comcast”) for the period from January 1, 2012 through December 31, 2014 (“review period”).

**I. Report Synopsis**

FRC cannot conclude that Comcast has properly determined gross revenues for the City based on Comcast’s data responses which appear to be illogical. Without actual data FRC cannot assure the City that Comcast has properly reported gross revenues under the franchise agreement definition and therefore has paid five percent (5%) of the gross revenues to the City. The primary reason FRC has reached this conclusion is the data supplied by Comcast with respect to the allocation of bundled packages (those containing cable and non-cable services) appears to be illogical. Comcast supplied a response to FRC’s data request for billing reports that showed the allocations between cable and non-cable services within the bundled package. Instead of providing the monthly data for the review period as requested, Comcast only provided the package allocations for December 31<sup>st</sup> of each year. In reviewing the data, FRC has concluded that the number of packages and the number of subscribers on each package are completely outside of what has been reviewed in other Comcast systems across the country by FRC. Comcast has admitted that this is the first time any franchise fee review of the bundled package allocations has been requested under the billing system used by Comcast for the City’s subscribers. The reports provided have suggested that only approximately zero to almost 8 percent (0% to 8%) of City’s subscribers subscribe to a bundled package during the review period. FRC would have expected to see forty percent (40%) to sixty percent (60%) if not more of subscribers subscribing to a bundled package. As a result, FRC does not believe that Comcast



has detailed all of the billed bundled packages in the City's franchise area. Without reliable data, FRC cannot assure the City that Comcast has included all cable gross revenues in its franchise fee payments.

FRC recommends that the City may wish to discuss with Comcast the package allocation data provided and get an agreement to hold open the ability of the City to complete a review of the review period until Comcast can provide adequate assurance that the data provided is accurate.

## **II. Scope of Report**

Based on the proposal provided to the City, FRC was engaged to prepare an initial review of Comcast's franchise fee payments for the review period. FRC has completed its initial review of the franchise fee payments made to the City for the review period. As this initial report has relied on the limited responses and data provided by Comcast, FRC cannot assure the City that, if a complete financial audit was completed, items other than those identified in this initial Report would not be appropriately included in gross revenues for purposes of calculating franchise fees. FRC believes that it is possible that other underpayments might exist prior to the review period regarding the bundled package allocations.

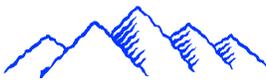
## **III. Franchise Documents**

The current franchise agreement in effect for the City contains the following provisions pertaining to franchise fees.

### **Franchise Fees**

Section 1(aa) states:

*Gross Revenues:* Any and all revenues actually received by the Franchisee from the operation of the Franchisee's Cable System to provide Cable Services in the Franchise Area. Gross Revenues shall include revenues received by an entity other than the Franchisee where necessary to prevent evasion or avoidance of the Franchisee's obligation under this Franchise to pay the franchise fee. Gross Revenues shall not include any taxes on services furnished by the Franchisee which are imposed directly on any Subscriber or User by the State, City, or other governmental unit and which are collected by the Franchisee on behalf of said governmental unit. A franchise fee is not such a tax. For purposes of calculating franchise fee payments, for any package which includes Cable Services and non-cable services or other products, any charges and discounts shall be allocated in a reasonable manner and in accordance with generally accepted accounting principles (GAAP) or other standard industry practices. Franchise fee payments covering periods in which any such aggregated bill is used shall be accompanied by an explanation of such allocation and the amounts so allocated. Any such allocation may be addressed in any audit conducted pursuant to this Franchise Agreement. If cable modem service and the revenues derived there from may be legally included in Gross Revenues for the purpose of assessing a franchise fee, City may immediately commence, though on a reasonable implementation schedule, the



assessment of a franchise fee on cable modem service to the maximum amount allowable by applicable law, and Franchisee agrees to pay such franchise fee on cable modem service revenues, in such event.

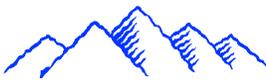
Section 7(a) through 7(d) of the franchise agreement states:

7(a) **Payment to City:** Each year during the Franchise term, as compensation for use of Public Rights-of-Way, the Franchisee shall pay to the City, on a quarterly basis, a Franchise fee of five percent (5%) of Gross Revenues. Such payments shall be made no later than forty-five (45) days following the end of each calendar quarter, and shall be delivered to the City, at the address specified herein.

7(b) **Supporting Information:** Each Franchise fee payment shall be submitted with supporting detail and a statement certified by a financial officer of the Franchisee reflecting the total amount of monthly Gross Revenues for the payment period and a breakdown by major revenue categories (such as basic service, cable programming service, premium service, etc.). The City shall have the right to request further supporting information.

7(c) **Late Payments:** In the event any Franchise fee payment or recomputation amount is not made on or before the required date, the Franchisee shall pay additional compensation and interest charges computed from such due date, at an annual rate equal to the commercial prime interest rate of the City's primary depository bank during the period such unpaid amount is owed.

7(d) **Audit:** All amounts paid shall be subject to audit or review by the City and acceptance of any payment shall not be construed as an accord that the amount paid is in fact the correct amount, provided, however, that any such audit/review shall take place within three (3) years from the date the City accepts any such payment, after which period any such payment shall be considered final. The Franchisee shall be responsible for providing the City all records necessary to confirm the accurate payment of franchise fees. The Franchisee shall maintain such records for five (5) years, unless in the Franchisee's ordinary course of business specific records are retained for a shorter period, but in no event less than three (3) years. Upon completion of any such audit/review by the City, the City shall provide to the Franchisee a final audit/review report, which sets forth the City's findings in detail, including, upon request any and all substantiating evidence. The Franchisee shall have thirty (30) days from receipt of the audit/review report to provide the City with a written response to the audit/review report. In the event both parties agree upon a "Final Settled Amount" due to the City as a result of such audit/review, such Final Settled Amount shall be paid to the City within thirty (30) days from receipt of written notice of the Final Settlement Amount from the City. For purposes of this subsection, the term "Final Settled Amount" shall mean the agreed upon underpayment, if any, to the City by the Franchisee as a result of such audit/review. In the event the parties do not agree on the amount of any underpayment of franchise fees discovered as a result of an audit/review, both parties reserve all of their rights under this Franchise Agreement and applicable law. The City's audit/review expenses shall be borne by the City, unless the Final Settled Amount is an underpayment to the City by



more than five percent (5%) in the audit/review period, in which case the costs of the audit/review shall be borne by the Franchisee as a cost incidental to the enforcement of the Franchise. If an audit/review determines that there has been an overpayment of franchise fees by the Franchisee, the Franchisee may credit any overpayment against its next quarterly franchise fee payment.

#### **IV. Data Analyzed**

FRC was provided with a copy of the 2003 Franchise Agreement. FRC prepared and sent a data request to Comcast on October 9, 2015 asking for responses to twenty-two (22) requests for documentation and/or support for its franchise fee payments during the review period. FRC sent Comcast a signed non-disclosure agreement that was executed by Comcast and returned to FRC when the data requests were delivered to FRC where Comcast was requesting confidential treatment. Comcast provided a partial substantive response to the October information request on November 12, 13, 19 and 24, 2015. This partial response did not contain the requested data on the bundled package allocations which was provided on December 18, 2015. FRC also has had several phone and email conversations with Comcast.

Based on the data provided by Comcast, Comcast has paid the City on average over the review period approximately \$1,300,000 in franchise fees each year.

#### **V. Issues Identified**

##### **Franchise Fees**

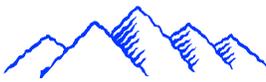
As this review was limited to an initial analysis of Comcast's "gross revenue" determination, FRC did not independently review all of Comcast's books and records to be sure that additional items should not be included in gross revenues for purposes of calculating franchise fees. In response to FRC's initial data request, Comcast provided summary spreadsheets that identified its determination of gross revenues for the City's franchise area.

FRC has identified two areas where FRC believes Comcast may have under-reported "gross revenues." Those areas are:

- Bundled Service allocations; and
- Miscellaneous Issues.

##### **a) Bundled Service Allocations**

Comcast has been offering bundled packages containing both cable and non-cable services. For example, they offer a triple play package of voice (VoIP telephone), video (traditional cable services) and data (high speed internet access over the cable plant). Currently Comcast is offering a quad play package that includes the additional of home security services. Only the



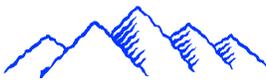
video services are part of gross revenues under the franchise agreement. The methodology used by Comcast in its billing system uses an allocation procedure that should be able to allow a review of the internal procedures used. While Comcast has provided billing reports, FRC does not believe them to be accurate. Based on the data provided by Comcast, approximately eight percent (8%) of all City subscribers purchased a bundled package as of December 2014. Detailed below is a summary of the subscribers in either a triple play (video, voice and data services) or a double play (video with either data or voice services).

Table 1

	2015	2014	2013
<b>Triple Play</b>			
<b>Subscribers</b>	REDACTED	REDACTED	REDACTED
<b>Packages</b>	31	11	9
<b>Double Play</b>			
<b>Subscribers</b>	REDACTED	REDACTED	REDACTED
<b>Packages</b>	6	0	0

In other recent franchise fee reviews done by FRC, the percentage of subscribers in either a triple or double play package tends to range from forty percent (40%) to sixty-five (65%). In most cases, Comcast has seventy-five (75) to one hundred (100) different packages that it bills each month. In the City’s case it is just over thirty (30) in 2014. Based on these factors and averages, FRC has concluded that it is likely that the bundled package allocation data provided by Comcast does not contain all of the bundled packages billed by Comcast in the City’s franchise area. There is no doubt that purchasing a double, triple or quad play package (one containing data and/or voice services and/or home security services) are heavily discounted compared to video only services which suggests that the eight percent (8%) is illogical. The number of double play packages also appears illogical. A double play package is very popular based on prior reviews as subscribers tend to keep local exchange services from the phone company but will purchase video and internet services from the cable operator. Based on what was provided, it is illogical to assume that in 2012 and 2013, Comcast had no double play subscribers yet had almost 1,200 triple play subscribers in 2013. It took Comcast several months to compile the bundled package allocation data as this was the first time a request for bundled package allocation data was asked for from this billing system that Comcast uses for the City’s subscribers. It required Comcast to take several billing reports and add them together to create a spreadsheet showing the allocation. FRC expects that Comcast has missed some of the other internal billing reports that would contain additional information on other bundled packages.

In reviewing the bundled package allocations that were provided, Comcast recalculated the



package allocation based on the rate card rates and determined an over/(under) video allocation. FRC appreciates the efforts by Comcast to reallocate the allocations based on the rate card rates but does not agree with the reallocations related to converters and remotes. Comcast recently has been requesting, when bundled package allocation procedures are specified in a franchise agreement, that Comcast be allowed to not discount the equipment allocation and instead apply the full rate card rates. Comcast has stated that this is necessary in order to properly assess and pay sales taxes on this leased equipment. In their reallocation Comcast is asserting that while they would not discount the leased equipment on their financial records that when computing over/(under) allocations they would discount the leased equipment. FRC disagrees. If Comcast wants to or has to not discount leased equipment for sales tax purposes it cannot change that financial decision when reviewing a franchise fee recalculation. In essence Comcast is asking to change its financial records when a franchise fee review is being done but not actually modify its public financial records. The franchise agreement requires a “financial officer” of the Franchisee certify to the reported gross revenues. Following what Comcast has suggested in their reallocation would invalidate the certification provided by the financial officer.

FRC suggests that a pro rata allocation based on the published rate card rates is the most reasonable basis to determine gross revenues between video and non-video services. The City may also want to ensure that all future franchise fee payments be based on a pro rata allocation of bundled packages based upon currently effective rate cards and requires certification from Comcast as part of future franchise fee payments.

#### **b) Miscellaneous**

FRC noticed two other minor issues that FRC wanted to bring to the City’s attention. The first data request asked that Comcast provide a financial officer’s certification to the financial data provided.<sup>1</sup> Comcast responded that it “... does not believe that this certification is either required or necessary.” FRC disagrees. At this point FRC has no way to give the City any assurance that the data and financial records are true and correct. For example, in previous franchise reviews, Comcast provided billing reports in text files that were modified to delete information. Without a certification, the City can only trust that the materials reviewed by FRC are in fact accurate.

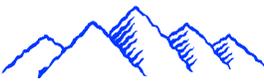
Compounding the problem, the response letter FRC received from Comcast was not on letterhead from Comcast nor signed by a Comcast employee. While FRC has no reason to distrust the responses, it seems odd that the responses could not be in a more official looking response signed by a duly authorized employee of Comcast.

## **VI. Conclusion**

FRC appreciates the opportunity to prepare this review of the franchise fees paid by Comcast to

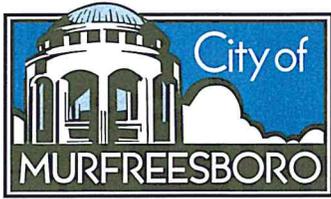
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<sup>1</sup> Initial Request #8.



Front Range Consulting, Inc.

the City of Murfreesboro during the review period.



T E N N E S S E E

*...creating a better quality of life*



# MEMO

**To:** Murfreesboro Cable Television Commission  
**From:** Alan Bozeman, Communications Director  
**Date:** February 2, 2016  
**Re:** Comcast Cable Television Complaints

---

Since the Commission's last meeting, staff has received 11 Comcast cable television issues for your review.

**2014 Comcast Cable Television Complaints Received by the City of Murfreesboro Communications Department**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Installation	0	0	0	2	0	3	2	0	2	0	0	0	9
Service Interruption	0	0	1	1	0	3	0	1	1	1	1	2	11
Technical	1	0	2	0	0	4	1	2	1	0	1	0	12
Construction	0	0	0	0	0	0	0	0	0	0	0	0	0
Billing	0	0	2	1	1	3	1	2	4	0	0	5	19
Rates	1	0	2	0	0	2	0	0	0	0	0	0	5
Call Center	0	0	2	0	0	4	3	0	2	0	0	1	12
Internet	0	0	1	0	0	4	0	0	0	0	0	1	6
Misc.	0	0	1	1	1	1	1	1	2	1	1	0	10
<b>Total</b>	<b>2</b>	<b>0</b>	<b>11</b>	<b>5</b>	<b>2</b>	<b>24</b>	<b>8</b>	<b>6</b>	<b>12</b>	<b>2</b>	<b>3</b>	<b>9</b>	<b>84</b>

64 in 2013  
 29 in 2012  
 21 in 2011  
 22 in 2010  
 21 in 2009  
 42 in 2008  
 61 in 2007  
 36 in 2006  
 21 in 2005

2 AT&T Complaints forwarded to TRA

**2015 Comcast Cable Television Complaints Received by the City of Murfreesboro Communications Department**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Installation	2	0	2	0	0	0	0	2	0	0	0	2	8
Service Interruption	1	0	1	1	1	1	1	0	1	0	0	1	8
Technical	1	0	0	1	1	2	0	0	0	0	0	3	8
Construction	1	0	0	0	0	0	0	1	1	0	0	1	4
Billing	2	4	3	3	1	2	1	0	0	2	1	4	23
Rates	1	2	2	1	0	2	0	0	0	0	0	1	9
Call Center	2	1	1	1	1	1	0	0	0	0	0	3	10
Internet	1	0	0	1	1	3	2	0	0	1	0	0	9
Misc.	0	0	0	2	1	0	1	1	0	0	0	2	7
<b>Total</b>	<b>11</b>	<b>7</b>	<b>9</b>	<b>10</b>	<b>6</b>	<b>11</b>	<b>5</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>17</b>	<b>86</b>

84 in 2014  
 64 in 2013  
 29 in 2012  
 21 in 2011  
 22 in 2010  
 21 in 2009  
 42 in 2008  
 61 in 2007  
 36 in 2006  
 21 in 2005

2 AT&T Complaints forwarded to TRA

## Communications Department Benchmark Measures 2015 – 2016

1 <sup>st</sup> Quarter	July	August	September	Actual Total	Goal Total
Hours of coverage of City public meetings and locally produced productions	15:21:08	17:47:44	17:11:36	50:20:28	50
Number of covered City public meetings and locally produced productions	35	36	29	100	112.5
Number of video webstreaming views	4,776	3,925	4,076	12,777	11,250
Press releases	16	15	19	50	37.5
Internal employee communications via intranet	17	17	21	55	25
Number of visitors to the city website for the quarter				246,075	
Number of city website page views for the quarter				583,104	
Facebook current total followers				3,337	
Twitter current total followers				2,129	
Youtube channel subscribers				243	

## Communications Department Benchmark Measures 2015 – 2016

2 <sup>nd</sup> Quarter	October	November	December	Actual Total	Goal Total
Hours of coverage of City public meetings and locally produced productions	23:41:11	16:16:37	16:28:13	56:26:01	50
Number of covered City public meetings and locally produced productions	49	34	42	125	112.5
Number of video webstreaming views	7,366	6,749	6,335	20,450	11,250
Press releases	16	10	10	36	37.5
Internal employee communications via intranet	21	22	18	61	25
Number of visitors to the city website for the quarter				199,966	
Number of city website page views for the quarter				461,402	
Facebook current total followers				3,712	
Twitter current total followers				2,391	
Youtube channel subscribers				279	

# MEMO

**To:** Murfreesboro Cable Television Commission  
**From:** Alan Bozeman, Communications Director  
**Date:** December 3, 2015  
**Re:** Murfreesboro Cable Television Commission Meeting Dates for 2016

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The Murfreesboro Cable Television Commission meetings for the year 2016 will be as follows:

January 11  
February 8  
March 14 (Dept. Budget Proposal)  
April 11 (MTSU Public Hearing)  
May 9  
June 13  
July 11  
August 8  
September 12  
October 10  
November 14  
December 12

All regularly scheduled commission meetings listed above are scheduled for the second Monday of the month and begin at 12:00 Noon in City Hall Council Chambers. Lunch will be available at 11:30a.m. for your convenience. If circumstances require a change in time or location, cancellation, or the scheduling of a special meeting, you will be informed of the changes.

If you have any questions concerning the schedule for the upcoming meetings, please feel free to contact me.

# February 2016



# Program Guide

Time	Sun 1/31	Mon 2/1	Tues 2/2	Wed 2/3	Thurs 2/4	Fri 2/5	Sat 2/6	Time
6:00 AM	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	6:00 AM
8:00 AM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	8:00 AM
8:10 AM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	8:10 AM
8:20 AM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	8:20 AM
8:30 AM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	8:30 AM
9:00 AM	Murphy's Burrow	Murphy's Burrow	It's Mattie Time	Murphy's Burrow	The Beat	Tennessee's Wild Side	Murphy's Burrow	9:00 AM
9:30 AM	Murfreesboro Storytellers	Life After 60	Murfreesboro Storytellers	State of the City/City Schools	Murfreesboro Storytellers	It's Mattie Time	Murfreesboro Storytellers	9:30 AM
10:00 AM	It's Mattie Time	Healthy Eating for a New Year	Board of Zoning Appeals	Barfield Crescent Park	Safe Driving	Cooking with MFRD	It's Mattie Time	10:00 AM
10:30 AM	Life After 60		(recorded 1/27)	Patterson Community Center	Promotional Videos and	The Beat	RecConnection	10:30 AM
11:00 AM	Cooking with MFRD	Scams and Other MPD Topics		Sports Com	Public Service Announcements	Parks and Recreation	Cooking with MFRD	11:00 AM
11:30 AM	The Beat			Cannonsburgh	Steps to Wellness	Commission (recorded 2/3)	TDOT'S Long Range Plan	11:30 AM
12:00 PM	Board of Zoning Appeals	Promotional Videos and	Fire Safety for Your Home	Parks and Recreation	Planning Commission	Robbery Prevention	Dream a Little Dream	12:00 PM
1:00 PM	(recorded 1/27)	Public Service Announcements	Robbery Prevention	Commission (Live)	(recorded 2/3)	Alzheimer's 10 Signs	Getting Involved with Aging Issues	1:00 PM
3:30 PM	TDOT'S Long Range Plan	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Gardening in the City	3:30 PM
4:00 PM	Promos and PSAs	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Planning Com. (recorded 2/3)	4:00 PM
6:00 PM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	6:00 PM
6:10 PM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	6:10 PM
6:20 PM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	6:20 PM
6:30 PM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	6:30 PM
7:00 PM	Murphy's Burrow	Life After 60	Board of Zoning Appeals	Planning Commission	City Council	City Council	Murphy's Burrow	7:00 PM
7:30 PM	Murfreesboro Storytellers	Murfreesboro Storytellers	(recorded 1/27)	(Live)	(Live)	(recorded 2/4)	Murfreesboro Storytellers	7:30 PM
8:00 PM	It's Mattie Time	State of the City/City Schools					State of the City/City Schools	8:00 PM
8:30 PM	Gardening in the City	School Board					The Beat	8:30 PM
9:00 PM	Cooking with MFRD	(recorded 1/26)	Promotional Videos and	Parks and Recreation	Planning Commission	Promotional Videos and	Tennessee's Wild Side	9:00 PM
9:30 PM	RecConnection	For Further Review	Public Service Announceme	Commission (recorded 2/3)	(recorded 2/3)	Public Service Announceme	Life After 60	9:30 PM
10:00 PM	In the City	City Bulletins	City Bulletins	City Bulletins	City Bulletins	City Bulletins	In the City	10:00 PM

### Featured this Week:

#### In the City [New episode starts Monday night]

This month's episode features include highlights from the 2016 Polar Bear Plunge, MCS Teacher Boot Camp, Dana Richardson Retirement Reception, MCS Building a Boat with Math, and MCS Little Free Library.

#### The Adventures in Murphy's Burrow [New episode starts Monday afternoon]

Murph meets Murfreesboro native J.P. Clardy, who is a guitarist for B.B. King Allstars on the Holland America Cruise Ship Line.

#### Murfreesboro Storytellers [new episode starts Monday night]

Host John Hood visits with former city manager Roger Haley and developer Tommy Smith about the origins of the Gateway area in Murfreesboro.

#### Murfreesboro;En Español [New episode starts Monday night]

Información local de la ciudad de para la comunidad que habla español!.

Local city information for the Spanish-speaking community.



For questions concerning programming information, call Alan Bozeman at 615-848-3245; or email at [abozeman@murfreesborotn.gov](mailto:abozeman@murfreesborotn.gov)  
**SCHEDULE SUBJECT TO CHANGE WITHOUT NOTICE**

To view Live online or on demand meetings and programs, go to [www.murfreesborotn.gov](http://www.murfreesborotn.gov) and [www.youtube.com/cityofmurfreesboro](http://www.youtube.com/cityofmurfreesboro)  
**COMCAST XFINITY CHANNEL 3/ AT&T U-VERSE CHANNEL 99**

# February 2016



# Program Guide

Time	Sun 2/7	Mon 2/8	Tues 2/9	Wed 2/10	Thurs 2/11	Fri 2/12	Sat 2/13	Time
6:00 AM	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	6:00 AM
8:00 AM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	8:00 AM
8:10 AM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	8:10 AM
8:20 AM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	8:20 AM
8:30 AM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	8:30 AM
9:00 AM	Murphy's Burrow	Murphy's Burrow	It's Mattie Time	Murphy's Burrow	The Beat	Tennessee Uncharted	Murphy's Burrow	9:00 AM
9:30 AM	Murfreesboro Storytellers	RecConnection	Murfreesboro Storytellers	State of the City/City Schools	Murfreesboro Storytellers	It's Mattie Time	Murfreesboro Storytellers	9:30 AM
10:00 AM	It's Mattie Time	City Council	Ms. Cheap	City School Board	Gardening in the City	Cooking with MFRD	It's Mattie Time	10:00 AM
10:30 AM	Life After 60	(recorded 2/4)		(recorded 2/9)	Surviving the Storm	The Beat	RecConnection	10:30 AM
11:00 AM	Cooking with MFRD		Locks and Alarms		Painting with Liz:	Discovery Center	Cooking with MFRD	11:00 AM
11:30 AM	The Beat		The Beat		Old Country Church	Senior Center Exercise Program	Gardening in the City	11:30 AM
12:00 PM	Cannonsburgh	Planning Commission	What is a Wetland?	Cooking with MFRD	Gardening in the City	Cannonsburgh	Dantes Dance	12:00 PM
12:30 PM	Gardening in the City	(recorded 2/3)	Gardening in the City	Parks and Recreation	Scams and other MPD	Parks and Recreation	Stormwater Erosion and You	12:30 PM
1:00 PM	Storm Spotters		Trail of Tears	Commission (recorded 2/3)	Topics	Commission (recorded 2/3)	Parks and Recreation	1:00 PM
2:00 PM	Stones River Battlefield	The Beat	Fire Safety for Your Home	Promotional Videos and	Depression and Memory	I am the Dream	Commission (recorded 2/3)	2:00 PM
3:00 PM	Rainbow Valley Fire Dept	It's Mattie Time	Safe Driving	Public Service Announcements	Rainbow Valley Fire Dept.	The Beat	Planning Commission	3:00 PM
3:30 PM	It's Mattie Time	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	(recorded 2/3)	3:30 PM
4:00 PM	The Beat	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information		4:00 PM
6:00 PM	Laotian Information	Laotian Information	City School Board (Live)	Laotian Information	Laotian Information	Laotian Information	Laotian Information	6:00 PM
6:10 PM	Murfreesboro;En Español	Murfreesboro;En Español		Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	6:10 PM
6:20 PM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro		Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	6:20 PM
6:30 PM	In the City	In the City		In the City	In the City	In the City	In the City	6:30 PM
7:00 PM	Murphy's Burrow	RecConnection		Promotional Videos and	City Council	City Council	Murphy's Burrow	7:00 PM
7:30 PM	Murfreesboro Storytellers	Murfreesboro Storytellers		Public Service Announcements	(Live)	(recorded 2/11)	Murfreesboro Storytellers	7:30 PM
8:00 PM	It's Mattie Time	State of the City/City Schools	Dantes Dance	City School Board			State of the City/City Schools	8:00 PM
8:30 PM	Gardening in the City	Seasonal Affective Disorder	I am the Dream	(recorded 2/9)			The Beat	8:30 PM
9:00 PM	Cooking with MFRD	Planning Commission			Parks and Recreation	City School Board	Tennessee Uncharted	9:00 PM
9:30 PM	RecConnection	(recorded 1/6)	The Beat		Commission (recorded 2/3)	(recorded 2/9)	Life After 60	9:30 PM
10:00 PM	In the City	City Bulletins	City Bulletins	City Bulletins	City Bulletins	City Bulletins	In the City	10:00 PM

## Featured this Week:

### City School Board

Watch your elected City School Board in action, making decisions and policy affecting the City School System.

### Tennessee Uncharted

Tennessee Wildlife Resources Agency's television show highlighting Tennessee's most beautiful natural resources and outstanding outdoor recreation adventures.

### Planning Commission

Watch live public hearings regarding annexation, zoning, and rezoning of areas around Murfreesboro.

### Laotian Information [New episode starts Monday night]

Local city information for the Laotian community.

### It's Mattie Time

Linebaugh Library presents suggested readings, craft ideas, and a puppet show.

For questions concerning programming information, call Alan Bozeman at 615- 848-3245; or email at [abozeman@murfreesborotn.gov](mailto:abozeman@murfreesborotn.gov)  
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**COMCAST XFINITY CHANNEL 3/ AT&T U-VERSE CHANNEL 99**

# February 2016



# Program Guide

Time	Sun 2/14	Mon 2/15	Tues 2/16	Wed 2/17	Thurs 2/18	Fri 2/19	Sat 2/20	Time
6:00 AM	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	6:00 AM
8:00 AM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	8:00 AM
8:10 AM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	8:10 AM
8:20 AM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	8:20 AM
8:30 AM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	8:30 AM
9:00 AM	Murphy's Burrow	Murphy's Burrow	It's Mattie Time	Murphy's Burrow	The Beat	Tennessee's Wild Side	Murphy's Burrow	9:00 AM
9:30 AM	Murfreesboro Storytellers	Life After 60	Murfreesboro Storytellers	State of the City/City Schools	Murfreesboro Storytellers	It's Mattie Time	Murfreesboro Storytellers	9:30 AM
10:00 AM	It's Mattie Time	City Council	Magic Show:	Scams and Other MPD Topics	Historic Zoning Commission	Cooking with MFRD	It's Mattie Time	10:00 AM
10:30 AM	Life After 60	(recorded 2/11)	Dream a Little Dream		(recorded 2/16)	The Beat	RecConnection	10:30 AM
11:00 AM	Cooking with MFRD		Painting with Liz:	Bradley Academy Museum	Healthy Eating for a New Year	Fire Safety for Your Home	Cooking with MFRD	11:00 AM
11:30 AM	The Beat		Old Country Church	The Beat			Safe Driving	11:30 AM
12:00 PM	Promotional Videos and		Alzheimer's: Know the 10 Signs	Depression, Loss, and Grief	School Board	I am the Dream	I am the Dream	12:00 PM
1:00 PM	PSAs	Promotional Videos and	Promotional Videos and	Parks and Recreation	(recorded 2/9)	Ms. Cheap	Alzheimer's:Know the 10 Signs	1:00 PM
2:00 PM	City School Board	Public Service Announcements	Public Service Announcements	Commission (recorded 2/3)	Storm Spotters	Historic Zoning Commission	Scams and Other MPD Topics	2:00 PM
3:00 PM	(recorded 2/9)	It's Mattie Time	City Bulletins	It's Mattie Time		(recorded 2/16)	Historic Zoning Commission	3:00 PM
3:30 PM	Magic Show:	Murphy's Burrow	Historic Zoning Commission (Live)	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	(recorded 2/16)	3:30 PM
4:00 PM	Dream a Little Dream	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Promotional Videos and PSAs	4:00 PM
6:00 PM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	6:00 PM
6:10 PM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	6:10 PM
6:20 PM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	6:20 PM
6:30 PM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	6:30 PM
7:00 PM	Murphy's Burrow	Life After 60	Author Speak with	City School Board	City Council (Live)	City Council	Murphy's Burrow	7:00 PM
7:30 PM	Murfreesboro Storytellers	Murfreesboro Storytellers	Rhea Seddon	(recorded 2/9)		(recorded 2/18)	Murfreesboro Storytellers	7:30 PM
8:00 PM	It's Mattie Time	State of the City/City Schools	Historic Zoning Commission				State of the City/City Schools	8:00 PM
8:30 PM	Gardening in the City	Sports Com/Patterson Center	(recorded 2/16)				The Beat	8:30 PM
9:00 PM	Cooking with MFRD	Healthy Eating for a New Year	I am the Dream	Get Involved with Aging Issues			Tennessee's Wild Side	9:00 PM
9:30 PM	RecConnection	Senior Center Exercise Program					Life After 60	9:30 PM
10:00 PM	In the City	City Bulletins	City Bulletins	City Bulletins	City Bulletins	City Bulletins	In the City	10:00 PM

## Featured this Week:

### Learning to Paint: Old Church

Recorded at St. Clair Senior Center, Liz Farar teaches a class how to paint an old country church.

### Murfreesboro;En Español [New episode starts Monday night]

Información local de la ciudad de para la comunidad que habla español!  
Local city information for the Spanish-speaking community.

### Konnichiwa Murfreesboro [New episode starts Monday night]

Local city information in the Japanese language, hosted by Mari Yamamoto. Konnichiwa: Hello.

### State of the City/CitySchools

A quarterly report from the Mayor and City School Director on the State of the City and City Schools.

### Historic Zoning Commission

This commission studies, recommends, and oversees historic district boundaries for the protection of historic neighborhoods and districts.

### Tennessee's Wild Side

Tennessee's Wild Side, produced by The Renaissance Center and Tennessee Wildlife Resources Agency, covers topics such as mountain biking, mentor hunts, skeet shoots, hunting safety, the hidden treasures of Tennessee, environmental protection, wildlife management, caving and more, in addition to traditional hunting and fishing. For more info [www.tnwildside.org](http://www.tnwildside.org)

For questions concerning programming information, call Alan Bozeman 615-848-3245; or email at [abozeaman@murfreesborotn.gov](mailto:abozeaman@murfreesborotn.gov)  
**SCHEDULE SUBJECT TO CHANGE WITHOUT NOTICE**



To view Live online or on demand meetings and programs, go to [www.murfreesborotn.gov](http://www.murfreesborotn.gov) and [www.youtube.com/cityofmurfreesboro](http://www.youtube.com/cityofmurfreesboro)  
**COMCAST XFINITY CHANNEL 3/ AT&T U-VERSE CHANNEL 99**

# February 2016



# Program Guide

Time	Sun 2/21	Mon 2/22	Tues 2/23	Wed 2/24	Thurs 2/25	Fri 2/26	Sat 2/27	Time
6:00 AM	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	6:00 AM
8:00 AM	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	Laotian Information	8:00 AM
8:10 AM	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	8:10 AM
8:20 AM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	8:20 AM
8:30 AM	In the City	In the City	In the City	In the City	In the City	In the City	In the City	8:30 AM
9:00 AM	Murphy's Burrow	Murphy's Burrow	It's Mattie Time	Murphy's Burrow	The Beat	Tennessee Uncharted	Murphy's Burrow	9:00 AM
9:30 AM	Murfreesboro Storytellers	RecConnection	Murfreesboro Storytellers	State of the City/City Schools	Murfreesboro Storytellers	It's Mattie Time	Murfreesboro Storytellers	9:30 AM
10:00 AM	It's Mattie Time	City Council	Magic Show: Dream a Little Dream	City School Board	Board of Zoning Appeals	Cooking with MFRD	It's Mattie Time	10:00 AM
10:30 AM	Life After 60	(recorded 2/18)	The Beat	(recorded 2/23)	(recorded 2/24)	The Beat	RecConnection	10:30 AM
11:00 AM	Cooking with MFRD		Painting with Liz:	For Further Review		Historical Documentaries	Cooking with MFRD	11:00 AM
11:30 AM	The Beat		Old Country Church				Gardening in the City	11:30 AM
12:00 PM	Social Security		Alzheimer's: Know the 10 Signs		Promotional Videos and		Board of Zoning Appeals	12:00 PM
1:00 PM	I am the Dream	Promotional Videos and	Historic Zoning Commission	Board of Zoning Appeals	Public Service Announcements	Ms. Cheap	(recorded 2/24)	1:00 PM
2:00 PM	Getting Involved with Aging Issues	Public Service Announcements	(recorded 2/16)	(Live)		Scams and Other MPD Topics	City School Board	2:00 PM
3:00 PM	Rainbow Valley Fire Dept.	City Bulletins	City Bulletins	It's Mattie Time	Rainbow Valley Fire Dept.	Rainbow Valley Fire Dept.	(recorded 2/23)	3:00 PM
3:30 PM	RecConnection	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	Murphy's Burrow	For Further Review	3:30 PM
4:00 PM	Magic Show: Dream a Little Dream	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Traffic Information	Historical Documentaries	4:00 PM
6:00 PM	Laotian Information	Laotian Information	City School Board (Live)	Laotian Information	Laotian Information	Laotian Information	Laotian Information	6:00 PM
6:10 PM	Murfreesboro;En Español	Murfreesboro;En Español		Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	Murfreesboro;En Español	6:10 PM
6:20 PM	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro		Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	Konnichiwa Murfreesboro	6:20 PM
6:30 PM	In the City	In the City		In the City	In the City	In the City	In the City	6:30 PM
7:00 PM	Murphy's Burrow	RecConnection		Author Speak	City Council (Live)	City Council	Murphy's Burrow	7:00 PM
7:30 PM	Murfreesboro Storytellers	Murfreesboro Storytellers		with Rhea Seddon		(recorded 2/25)	Murfreesboro Storytellers	7:30 PM
8:00 PM	It's Mattie Time	State of the City/City Schools		Board of Zoning Appeals			State of the City/City Schools	8:00 PM
8:30 PM	Gardening in the City	Sports Com/Patterson Center		(recorded 2/24)			The Beat	8:30 PM
9:00 PM	Cooking with MFRD	Painting with Liz:	Author Speak with Rhea Seddon				Tennessee Uncharted	9:00 PM
9:30 PM	RecConnection	Old Country Church					Life After 60	9:30 PM
10:00 PM	In the City	City Bulletins	City Bulletins	City Bulletins	City Bulletins	City Bulletins	In the City	10:00 PM

## Featured this Week:

### Paint with Liz: Old Church

Recorded at St. Clair Senior Center, Liz Farar teaches a class how to paint an old church.

### Traffic Information

From 6:00 to 8:00 am and from 4 to 6 pm Mon-Fri, view traffic cameras to determine roadway conditions so you can make advanced decisions before heading out onto the Murfreesboro streets.

### Laotian Information [New episode starts Monday night]

Local city information for the Laotian community.

### Board of Zoning Appeals

Learn what height and setback variances are being requested and considered by the Board as well as special use permits and sign variances of individuals and businesses in Murfreesboro.

### City School Board

Watch your elected City School Board in action, making decisions and policy affecting the City School System.

