

Hello All,

Information regarding Walgreen's no longer being in the ElixirRx pharmacy network effective December 1, 2022, was emailed to all benefit-eligible employees last Thursday, 10/13. Employees Services has received many questions about this change so we would like to take this opportunity to answer some of those concerns.

Question: Why did the City make this decision?

Answer: This certainly was not an easy decision, nor was it taken lightly however after much research and evaluating claims data with ElixirRx it was determined that the contractual discounts were not as great with Walgreens.

This means that you and your family were paying higher out-of-pocket costs for your medications, which also, means the City's portion of the cost was higher as well.

Our medical and pharmacy plans are self-funded by the City and the employees, and their costs are projected to increase by \$2,113,908 in 2023, based on claims history.

So, to reduce cost which in turn helps with your insurance premiums the City needed to look for ways to minimize costs for both you and the City.

Excluding Walgreens from the ElixirRx Pharmacy network creates huge savings.

Question: How do I move my prescriptions?

Answer: This is not as complicated as it might seem. You simply decide on a new pharmacy. Contact the new pharmacy either by phone, walking in, or email (if that option is available).

Let them know that you want to move your prescriptions from Walgreens. The new pharmacy will ask you for some information including your insurance information, but they will do the rest for you.

Q. Can I still go to Walgreens?

A. Yes, you can but you will pay the full cost of the medication. ElixirRx will not cover any portion of the cost.

Q. Does this affect any other pharmacy?

A. No, this excludes Walgreens only. If you go to Publix today, you can continue to go to Publix.

Please let us know if you have any questions or concerns. We greatly appreciate your understanding and we and ElixirRx will help in any way possible to make this a smooth transition.

Randolph Wilkerson
Director of Employee Services