

**October 2022**



**Succeeding Through Attitudes Reflecting Service Excellence**

Ronald Head is the City's STARS award winner for the month of October 2022.

On October 20, 2022, Ronald Head heard a call for help from another employee. Ronald dropped everything and rushed to help. He found another employee choking and quickly performed the Heimlich maneuver, saving the employee's life, and de-escalated the situation prior to the paramedics arriving. He demonstrated the importance of everyone learning basic First Aid.

We are proud of and very thankful for Ronald and his quick action to help a fellow employee!